

3rd July 2018

TO ALL OUR VALUED CUSTOMERS AND PORT USERS

RE : NEW OPERATING MODEL FOR NORTHPORT'S DEPOT/CFS CT1 OPERATIONS

We wish to refer to the recent service disruption at Northport's Depot/CFS CT1 operations.

Northport's management team has investigated and analysed the issue in great detail to find a sustainable long-term solution. We wish to inform our valued customers and port users that a new operating model will be implemented for Northport's Depot/CFS CT1 operations. The new operating model will involve the deployment of Reach Stackers to replace Straddle Carriers for Depot/CFS CT1 activities.

For your information, we have been making the necessary ground preparations since 25th June 2018, and 2 units of Reach Stackers and 1 Unit of Mobicon have been deployed at Depot/CFS CT1 as a replacement to Straddle Carriers. In order to strengthen the current operations, 2 more units of Reach Stackers will be added into Depot/CFS CT1 operations by early next week.

We have also initiated an intensive training for more staff to be proficient Reach Stacker operators to ensure that we have a sufficient pool of Reach Stacker operators to support the new operating model.

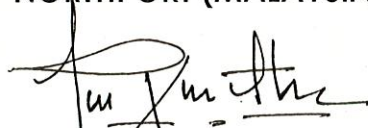
For more details and clarification, please do not hesitate to contact our officers in charge of Depot/CFS operations, as follows:

1. En. Hairul Rizal Abu Hassan : 019 - 240 2888
2. En. Andry Marie : 019 - 330 8966
3. Depot/CFS CT1 Office : 03 - 3169 8628

Thank you.

Yours sincerely,

NORTHPORT (MALAYSIA) BHD



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Head, Commercial